

## Introduction to the Internet

1 to 1 Computer Needs also offers help to introduce people to the internet.

*"Thousands of families are still offline, 33% of adults don't use the internet, 27% have never been online. Many people are put off because they lack the skills and confidence. 17 million people are digitally excluded."* - Source: YouGov/DIUS

Try a bit of clicking and surfing on the internet with 1 to 1 Computer Needs. You could save more than £300 a year by going on the web: cost comparison sites, insurance discounts, booking holidays, shopping online (avoid queues), get your groceries delivered to your house, order documents for your car, get a passport, TV licence, birth certificate and research your family tree. You can now do all of these things and more online! Computers and the internet have changed the way that we organize our lives and stay in touch with our friends and colleagues.

---

*"I feel confident on my computer now since my computer training, I have definitely learnt more on a one to one course"* - **JD, Ringwood**

*"I'm 85 and my trainer was so patient with me, I could learn what I wanted to learn and there were no exams to worry about"* - **SK, Fordingbridge**

*"My business has gone forward since getting computer help from **1 to 1**, we now have a company image and a fantastic new website where customers can purchase goods online"* - **TM, Verwood**

*"I managed to build a super-fast computer for playing the latest games with the help of **1 to 1**"* - **BL, Bournemouth**

### Special Offer to the Over 55's

Does using your computer drive you mad? They do seem to have a mind of their own sometimes.

You can control your computer at your own pace by being shown what to do in a 1 to 1 situation in the comfort of your own home.

If you are completely new to computers or have tried to learn and struggled, our training is just what you need.

We assume that you know nothing about computers and everything is covered from the beginning in plain English.

Our patient trainers are currently offering over 55's a free half hour lesson as a taster.

Call **1 to 1** for further details . . .

*Keep this booklet handy, you never know when you might need us!*

We offer a no-argument money back guarantee if you're not completely satisfied.



Phone: 01425-655518

Mobile: 07765833335

E-mail: [john@computerneeds.co.uk](mailto:john@computerneeds.co.uk)

[www.computerneeds.co.uk](http://www.computerneeds.co.uk)

1 to 1  
**COMPUTER  
NEEDS**

**Computer Help and Support  
for Individuals and Small Businesses**

***1 to 1 for all your  
computer requirements,  
whenever you need us!***

**Tel: 01425-655518**



## 1 to 1 Computer Training

We will teach you what you need and what you want to learn about computers although if you require a set computer course for any level we can provide that too.

We can visit you in your own home, working with your computer and using your software or you can visit us at our office in Fordingbridge and learn on our computers.

Gain the computer skills you require right now, you shouldn't have to attend a course that might not supply the information and skills you need. No more sitting in large classes with your hand up trying to get a question answered!

Word processing, the internet, web design and graphics for all ages and abilities, tell **1 to 1** what you want to learn . . .



### Full Computer Introduction Courses

*A selection of current courses available:*

Workstation Ergonomics, Personal Computers, Windows XP, Internet, Microsoft Outlook, Microsoft Word, Microsoft Excel, Adobe Photoshop, Macromedia Dreamweaver etc.

Clients who prefer to have a set introduction course are provided with a comprehensive manual.

---

*If the subject you are interested in is not listed contact **1 to 1** and we will endeavour to meet your requirements.*

## 1 to 1 Computer Build and Maintenance

### Computer Build

**1 to 1** can build you a computer customized to your specific requirements whether for business, graphics, or leisure and give you advice should you need it.

### Computer Repairs

We can come to you and take care of any problems with your software and/hardware or advise and install upgrades or update your computer.



### Virus Removal/Spy ware

**1 to 1** can remove harmful viruses from your computer and give your computer a general checkup/cleanup. We can remove unwanted spy ware and also check your general computer security.

### Network and Broadband Installation

**1 to 1** can install home or business networks, either cable or wireless systems, enabling all your computers to be interactive.

---

*We will come to you or your place of work and carefully remove your computer for repair in our workshop and return it when repaired. Unless we are waiting for parts your computer is usually returned to you within 48 hours.*

## 1 to 1 Computer Help and Support to Small Businesses

We offer a personal service in website development and management, computer maintenance and computer training. Either at home or any other workplace for small businesses. We can also help with office support: word processing, email, spreadsheets and business plans etc.

*You can build your own website as you learn website design with **1 to 1 Computer Needs!***

**1 to 1** can look after all your website requirements. We can provide a total web hosting package for you and can train you to build and maintain your website yourself. **1 to 1** is your one stop website solution.



Stay up to date on virus protection and computer technical support advice to stop your problems before they start. Let us help you improve your efficiency and cut costs . . . *give us a call.*

Phone: 01425-655518

Mobile: 07765833335

E-mail: [john@computerneeds.co.uk](mailto:john@computerneeds.co.uk)

[www.computerneeds.co.uk](http://www.computerneeds.co.uk)